

SETUP

Your hearing aid arrives partially charged and fitted with a medium ear cap. Additional ear caps in various sizes are in the accessories box should you need a different size.

CHARGING

It takes about 3 hours for your hearing aid to charge. **Fully charged, your hearing aid will operate for 18 to 20 hours before needing to be recharged.**

1. Connect the micro USB end of the power cord into the back of the charging case.
2. Plug the USB end of the power cord into the AC adapter, then plug the adapter into an electrical outlet. As an alternative, you may charge the USB end into the powered USB port of a device such as a computer; however, charging may take longer.



3. Set the hearing aid into the base, allowing the magnetic terminals to connect. Ensure that the left hearing aid is inserted into the left charging port, and the right hearing aid in the right charging port (*see 'Wearing the Bionic Ear' to distinguish left from right*). When properly connected, the green LED light next to the hearing aid will illuminate:
 - a. Flashing green light - the hearing aid is charging
 - b. Solid green light - charging is complete and your hearing aid is ready for use
4. When charging, we recommend you keep the charging case closed so that the drying function works properly (*see 'Drying' section*).

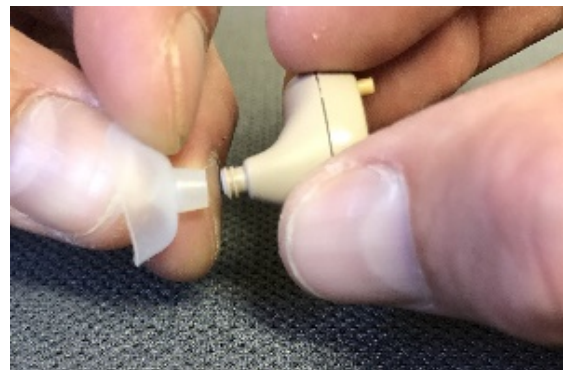
DRYING

To help prolong the life of your hearing aid, your charging case has a built in dryer/dehumidifier to help remove moisture from your hearing aid when it is not in use. For optimal results, use the included small brush to remove any visible wax or debris from your hearing aid before placing it inside the case. The drying and dehumidifying functions automatically cycle on when the hearing aids are charging.

CHANGING THE EAR CAP

1. Remove the ear cap on the hearing aid by gently pulling it away from the stem of the hearing aid.
2. Align the hole on the replacement ear cap with the threaded stem on the hearing aid, push until the ear cap is firmly affixed to the hearing aid.

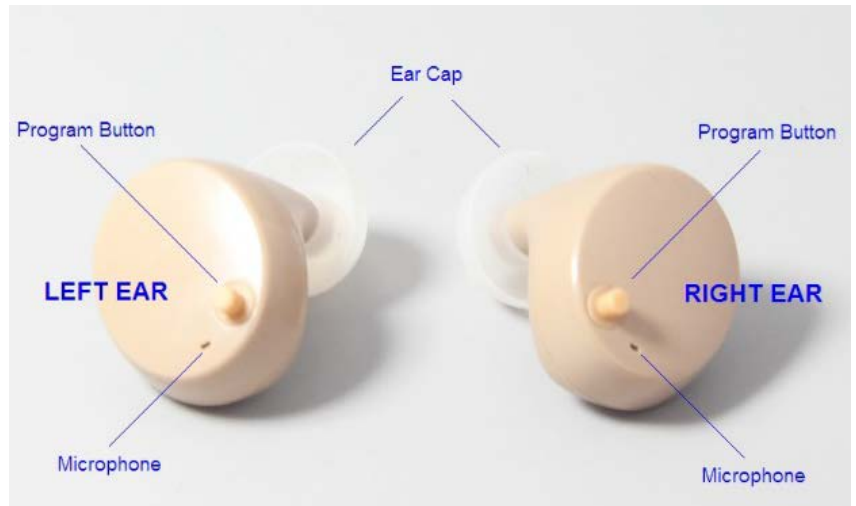
Tip: you can turn the ear cap inside out, like an umbrella that has been caught in the wind, if you find that it is easier for you to grip the ear cap and/or see the hole while changing it.



WEARING YOUR HEARING AID

Your hearing aid automatically turns on when you remove it from the charging case; it does not have an on/off button. There is a 5 second delay before the hearing aid turns on after you remove it from the charging case. This allows you a few seconds to place the hearing aid in your ear before the amplification starts, which should help to alleviate the normal feedback that can occur during the insertion process.

1. If you have hearing aids for both ears, first identify the correct hearing aid for each ear:
 - a. **LEFT EAR** - if the **microphone is to the left of the program button**, the hearing aid is to be worn in the left ear. There is also a small L printed on the underside of the hearing aid.
 - b. **RIGHT EAR** - if the **microphone is to the right of the program button**, wear the hearing aid in your right ear. There is also a small R printed on the underside of the hearing aid.
2. Insert the hearing aid into your ear and rotate it until it fits flush inside your outer ear. You may hear some feedback noise while inserting the hearing aid if your hand is blocking the microphone. The noise should subside when you remove your hand. If not, rotate the hearing aid to ensure that the program button and microphone hole are not blocked.



CHANGING VOLUME SETTING

Each time you remove the hearing aid from the charging case, it starts in program 1, which has the lowest volume level. Each time you press the program button, you will hear between 1 and 4 beeps, which indicate the program setting. One beep indicates the lowest volume setting, four is the highest. If your amplification isn't high enough, simply press the program button to progress to the next level.



For help with product operation, billing, warranty, returns and more, please call our Customer Service Department to speak with a live agent at 1-800-640-9785